

JIM'S AUTOMOTIVE

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SUPERCENTER

6300 OXFORD AVENUE
PHILADELPHIA, PA 19111

COMPLETE AUTO SERVICE
LOW MILEAGE USED CARS

August 15, 2010

Hunter Engineering Company
11250 Hunter Drive
Bridgeton, MO 63044



To Whom It May Concern,

I would like to let Hunter know how satisfied we are with our new Hunter Alignment System. My only regret is that I waited so long before realizing that it was the piece of the puzzle missing to complete a "full service shop". We were sending all our alignments to a neighboring shop, who like most shops, also use Hunter equipment. After reviewing the monthly alignment charges it was obvious, I needed an alignment system. Seeing what Hunter had to offer as compared to other companies, it was clear why they are the leaders within their business. I figured that once the commitment was made to purchase, I wanted to do it right, no skimping!

Well, after six months of alignments, I feel confident that the right decision was made. Not only to invest in alignment equipment but to invest in Hunter equipment. The speed and ease of which alignments and alignment checks can be performed is amazing. My technicians all like using the equipment which makes the service that much easier to sell to my customers. Also, the alignment printout that is generated in only a few minutes is a great tool for explaining what is needed to customers. Although my customers are loyal, it makes the process that much clearer.

I would like to let you know what a great help our Hunter sales representative was not only in demonstrating the equipment prior to the sale but also in his patience and service after the sale. Our Hunter service representative installed the equipment fast and provided training for the technicians. Everything went better than expected. A big "thank you" to all.

Sincerely,

James Hofner

